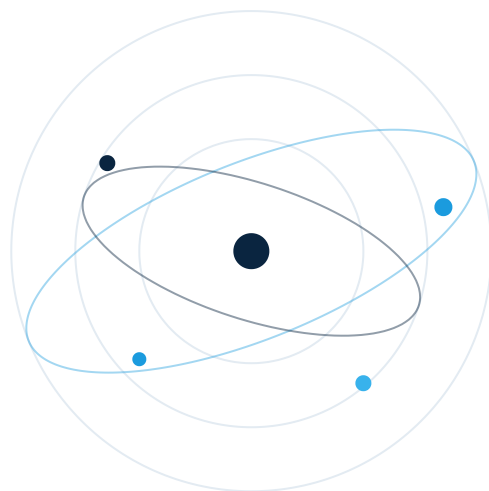


PLATFORM CURRENCY

Built on the **newest** Agentforce — not last year's.

Agentforce moves fast; we move with it. Across the latest builder, protocols, channels, and observability, your agents are designed on what's current — and built to stay that way. Here's what we're already hands-on with.



01 Build & extend on the newest platform

Authoring, UI & integration

AGENT SCRIPT

Pro-code agent logic

The new Agentforce Builder's scripting language. We blend natural-language instructions with deterministic expressions, variables, and conditionals — chaining actions reliably instead of leaving everything to the LLM. Open-sourced toolchain, authored in Studio or VS Code via Agentforce DX.

SUBAGENTS

Specialised, routed expertise

Topics — renamed subagents in April 2026 — are focused units the Atlas Reasoning Engine routes to by intent. We design clean subagent boundaries with strict action ordering so behaviour stays predictable as agents grow.

MIGRATION

Legacy builder → Agent Script

We migrate agents from the legacy Agentforce Builder into Agent Script in the new builder — gaining hybrid reasoning, programmatic control, and testability without rebuilding from scratch.

CUSTOM UI • REACT

Your own front-end, natively

Salesforce Multi-Framework (React, Open Beta from TDX '26) lets us build custom agent UIs in React running natively on the platform — inheriting enterprise auth and scale, no external hosting. Vibe-coded with Agentforce Vibes; Mobile SDK for iOS, Android, and React Native.

MCP

Tools beyond Salesforce, governed

Model Context Protocol lets agents securely reach external data and tools — and external agents reach in. We wire Salesforce MCP connectors so your AI works across the whole stack, inside Trust-Layer governance.

HEADLESS 360

Agent-first, UI-optional

Expose data, workflows, and logic as APIs and MCP tools so agents act across any channel — Slack, WhatsApp, voice, mobile — without a UI. The agent-first foundation announced at TDX '26.

A2A

Connect agents to agents

Agentforce exposes every custom agent as an Agent2Agent (A2A) endpoint, and external or partner agents can be invoked from Flow. We connect specialised agents — inside Salesforce and across vendors — via Agent Cards, so they delegate and collaborate securely.

COWORKER

An AI teammate in the search bar

Agentforce Coworker lives in Salesforce Global Search (and Slack, Teams, and beyond), grounded in Data 360 across 300+ enterprise sources — searching, summarising, surfacing insight, and taking action. We deploy and tailor it for internal teams.

SLACK

Agents on your conversation layer

We build Agentforce agents and Slack Workflow automations that live where work happens — Slack as the agentic surface, with the agentic Slackbot acting as an employee agent that updates CRM and runs workflows in-thread.

VOICE · INDIA

Voice-first, in your language

Agentforce Voice now speaks Hindi and Hinglish (launched May 2026) — built on the Atlas Reasoning Engine with deterministic guardrails. Autonomous support across phone, web, and mobile for Indian customers, not rigid IVR trees.

ESCALATION

Escalate on intent, not on demand

Beyond native on-demand handoff: escalation driven by classified intent and a confidence signal, so the agent routes the right cases to the right humans automatically — with full context and a recommended next step.

TESTING CENTER

Test agents at scale before they ship

AI-generated and batch test suites in Agentforce Studio — parallel scenario testing, execution tracing, prompt versioning, and run history — validating agents in Data Cloud sandboxes before production.

FEEDBACK

A closed improvement loop

We instrument human-in-the-loop feedback and the Einstein Trust Layer feedback store, so every interaction feeds prompt and action refinement — a closed loop from production back into the build.

ANALYTICS

See what agents actually do

Agentforce Observability and Agent Analytics: session-level tracing on Data 360, adoption and accuracy metrics, utterance analysis, and consumption tracking in Digital Wallet — so usage and ROI are measured, not guessed.

THE PLATFORM UNDERNEATH EVERY AGENT

Grounded, governed, and reasoned — not a bolt-on chatbot

Atlas Reasoning Engine · Hybrid Reasoning

Data 360 grounding · RAG

Einstein Trust Layer · PII masking · ZDR

Agentforce DX · DevOps Center

Model choice · Anthropic · OpenAI · Gemini

AgentExchange · Agentforce Vibes

GET IN TOUCH

Let's talk about what you're trying to ship.

Tell us the problem you're trying to solve. We'll tell you straight whether it's a two-week assessment or a full build — and exactly how we'd approach it.

REACH US

Start a conversation

WEB

agentforcehq.in

EMAIL

tars@agentforcehq.in

03 How we work

Fixed-scope, outcome-shaped

Assess

Readiness & architecture blueprint with a sequenced delivery plan.

Build

The agents, data grounding, channels, and guardrails — production-ready.

Govern

Trust Layer, auditable routing, and Agent-to-Agent integration.

Partner

Specialist Agentforce support for implementation partners.